

DynaRent Customer Portal for DynaRent for Microsoft Dynamics 365 Finance & Operations and Supply Chain Management

Release Notes October 2022 (version 10.0.29.44)

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1 General

1.1 Purpose

This document describes the new functionality that has been developed for DynaRent Customer Portal. It also elaborates on the known issues for this release and it provides information about the underlying structure of the application.

This document is primarily meant for product- and implementation consultants familiar with the concepts of DynaRent and the DynaRent Customer Portal.

This document explains the content of the delivery package to consultants of To-Increase partners.

1.2 Compatibility

In some cases, an update of the DynaRent Customer Portal requires an update of the DynaRent version of the linked Microsoft Dynamics 365 Finance and Operations instance in order to be fully compatible. The following table lists such dependencies.

Release DNR Customer Portal	Minimum required DNR version	Minimum required D365 version
10.0.29.44	10.0.29.44	10.0.28

The DynaRent Customer Portal continues to work on older versions and can be implemented on older DynaRent versions, however this will not support the full capabilities of the DynaRent Customer Portal.

1.3 Available languages

The DynaRent Customer Portal is available in the English, Deutsch (German), Nederlands (Dutch).

For other languages, please contact your Service contact at To-Increase.

1.4 Security

Several roles with accompanying duty and attached privileges are shipped along with DynaRent Customer Portal. Not only does this provide a quick start, it also provides a basis for you to implement duties and roles as per your organization's specific requirements.

The security is based on standard Microsoft security measurements on Microsoft Dynamics 365 Finance and Operations, Microsoft Power Apps and Microsoft Dataverse.

1.5 Upgrade from earlier versions

Upgrading to a newer version of the DynaRent Customer Portal application is performed by importing a new solution file into your power platform environment and thereby replacing the necessary components.

Regarding the release notes, note that they are incremental. So, if you are upgrading while skipping a few versions, you should read all the relevant in-between release notes.

1.6 Deliverables

With this release we deliver the following:

1. Release Notes (version 10.0.29.44)
2. DynaRent Customer Portal Installation Guide 10.0.29.44
3. DynaRent Customer Portal User Guide 10.0.29.44
4. DynaRent Customer Portal Data Refresh Guide 10.0.29.44
5. DynaRent Customer Portal Integration keys 10.0.29.44
6. DynaRent Customer Portal Mappings 10.0.29.44
7. DynaRent Customer Portal Client Customisations 10.0.29.44
8. CRM Package for DynaRent Customer Portal (version 10.0.29.44)

2 Functionality

This chapter briefly touches upon any core features for DynaRent Customer Portal. Further details can be found on To-Increase Documentation shipped along with this release. This chapter also describes any discontinued features and the reasoning behind the discontinuation.

NOTE: Microsoft is continuously adding new features in the application directly and via Feature Management. Sometimes these are public preview and will be made generally available in future releases, in other cases, they are already general available, and you have the choice to activate them.

Currently, we are not testing compatibility with all new features or combinations.

Once a feature is enabled at the customer environment and in case of any issues or questions related to new standard features and our solutions, kindly contact us via To-Increase support.

2.1 Core Functionality

Core Functionality is described on To-Increase Documentation.

It includes functionality allowing DynaRent Customer Portal users to check their rentals, invoices and manage their cases.

Added features in this release:

Functional area	ID	Description
My Cases	151757	Make Create Cases multi customer and multi company
My Details	149261	User My Details page does not reflect multi company functionality
My Rental Orders	134883	Filter added for 'customer requisition' and 'customer reference'
Invoices	148355	The invoice amount includes VAT, whereas the Invoice lines
Portal general	140307	Multi company capabilities (language German and Dutch)

2.2 Discontinued features for this release.

No functional features were discontinued for this release.

3 Post Release Defects Resolutions

This chapter describes the issues that have been solved for this release.

3.1 Post Release Defects Resolutions for this release

Functional area	ID	Description
My Equipment	151362	Delivery Time not correctly displayed

3.2 Other Resolutions

Functional area	ID	Description

4 Known issues

This chapter describes the issues that have been known for this release. It also elaborates on why the issues have not been solved and provides an alternative way on how to cope with them, if any.

NOTE: Microsoft is investing heavily in Dual-Write as synchronisation tool instead on Data Integrator, it is Microsoft's advice to use Dual-Write. Dual-Write is a near real-time (1-10 seconds) solution and Data Integrator a batch-driven solution which is always slower in displaying information, however Dual-Write can still be "slow" as some synchronisations take a minimum of 5 seconds, which can't be made faster.

Also Dual-Write has its limitations, known issues and unsupported features which are described in the Mapping Concept pages of Dual-Write, see Dual-write home page - Finance & Operations | Dynamics 365 | Microsoft Learn.

4.1 Known issues for this release

The following functional issues have been known for this release.

Functional area	ID	Description